

SALESFORCE ADMIN & DEVELOPMENT

COURSE CURRICULUM



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SALESFORCE ADMIN & DEVELOPMENT COURSE CURRICULUM

Top Skills & Tools Covered

- Apex Programming
- Data Loader
- Reports & Dashboards
- Automation Tools
- Flows
- Asynchronous Apex
- Deployment Tools

COURSE MODULES

Module 1: Salesforce.com Introduction

- Salesforce Overview and CRM Benefits
- Salesforce Architecture – MVC Model
- Salesforce Editions & Licensing
- Sandboxes: Types and Usage
- Dev vs Production Environments
- Salesforce Certifications
- Create Your First Salesforce Developer Account

Module 2: OOPs Basics

- Class & Object
- Inheritance and Polymorphism
- Access Modifiers and Identifiers
- Constructors & Methods
- Getter & Setter Methods
- Static and Final Variables
- Reference Variables

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Module 3: Apex Programming in Salesforce

- Apex Overview and Developer Console
- Variables, Constants, and Expressions
- Conditional Statements and Loops
- Collections in Apex (List, Set, Map)
- Data Types: String, Integer, Decimal, Boolean
- Debugging with System Log

Module 4: SOQL and SOSL in Salesforce

- SOQL and SOSL Overview
- Fetching Records in VF Pages
- Inserting Records via VF
- Debug Logs
- Governor Limits

Module 5: DML Statements

- DML vs Database Class Methods
- Insert, Update, Upsert, Delete, Undelete, Merge
- Rollback Operations
- Savepoint Usage

Module 6: Asynchronous Apex (Part 1)

- Batch Apex: Concepts and Use Cases
- Multitenant Architecture & Governing Limits
- Developer Console Batch Execution
- Batch Apex Limitations

Module 6: Asynchronous Apex (Part 2)

- Apex Scheduling: Overview and Methods
- Scheduling via UI and Developer Console
- Scheduling Apex Limitations

Module 7: Triggers in Salesforce

- Trigger Events and Types
- Context Variables
- Before & After Triggers
- NewMap & OldMap Usage
- Trigger Execution Order
- Recursive Triggers
- Trigger Best Practices
- Integration with Workflows, Batch, Schedule, and Callouts

Module 8: Test Classes

- Unit Testing in Apex
- Test Class Creation
- Governor Limits Testing
- StartTest and StopTest
- Test Classes for Apex, Batch, and Schedulable Classes
- Best Testing Practices

Module 9: Integration

- Introduction to Web Services
- Types of Web Services
- Custom, SOAP, REST-based Web Services
- RESTful Callouts in Apex

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Module 10: Deployment

- Reports & Dashboard Overview
- Deployment Methods:
Force.com IDE

Migration Tool

Change Sets (Outbound & Inbound)

- Apex Code Deployment Between Orgs
- Change Set Types and Usage



Thank you



Thank You for Going Through Salesforce Admin & Development Curriculum
We hope this guide has provided a clear and structured learning path to
strengthen your skills in Salesforce Admin & Development.

NEXT STEPS

- Start practicing with real-world use cases and hands-on exercises
- Build personal or client-based projects for your portfolio
- Keep exploring updates and best practices in the industry
- Join discussions and stay connected with the community

 **Need Help or Guidance?**

Feel free to contact our course support team:
Course Coordinator

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